

Exhibit 9

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Service Center Locations

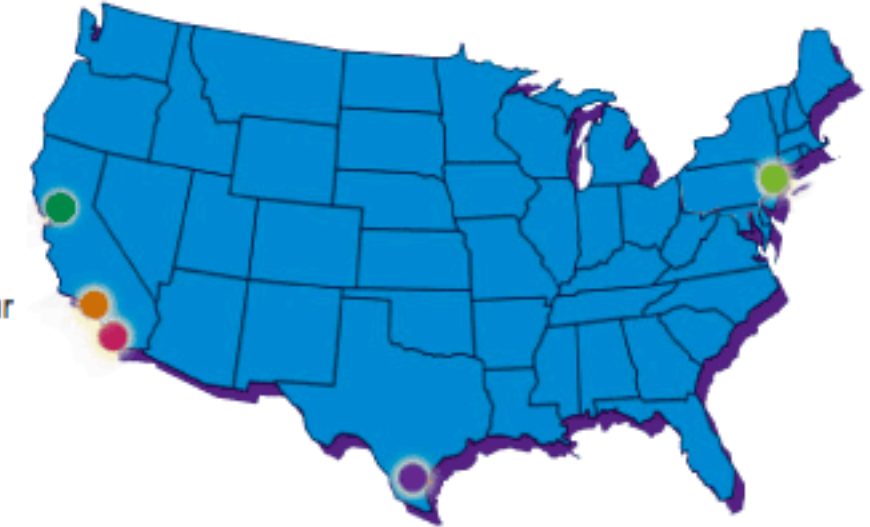
In order to provide the most efficient service possible, we've made some changes to our service locations and capabilities. A major advantage is increased service capability in the metropolitan New York and Los Angeles areas.

If you have any questions about where to send an item for repair, please call our national toll-free number: **866-766-9272, option 2.**

[Click here](#) to request Depot or Field Service.

[Click here](#) for Sony Service Center procedures and rates.

We thank you for your business and look forward to continuing our relationship.



Eastern Service Facility

Teaneck

Sony Service Center
Sony Electronics Inc.
123 W. Tryon Avenue
Teaneck, New Jersey 07666
Voice: 201-833-5300
FAX: 201-833-5312
E-mail: TeaneckService@am.sony.com
Directions: [Click here](#)

For the following products:

- DVCAM Camcorders and Decks
- Analog and Digital VTRs
- Broadcast Cameras and Camcorders
- CRT Monitors
- CRT Projectors
- Digital Signage Network Players
- DMX-R100 Audio Mixers
- Videoconference Products
- Systems Products
- Wireless Microphones
- DXC Cameras

Western Service Facility

Los Angeles

Sony Service Center
Sony Electronics Inc.
2706 Media Center Drive; Suite 130
Los Angeles, California 90065
Voice: 323-352-5000
FAX: 323-352-5039
E-mail: LAService@am.sony.com
Directions: [Click here](#)

For the following products:

- DVCAM Camcorders and Decks
- VHS Decks and Duplicators
- 8MM Decks and Camcorders
- Analog and Digital VTRs
- Broadcast Cameras and Camcorders
- CRT Monitors
- CRT Projectors
- Professional Audio Products
(Except: Wireless Microphones and DMX-R100)
- DXC Cameras

Laredo Customer Satisfaction Center

Sony Electronics Inc.
10227 Crossroads Loop, Suite C
Laredo, Texas 78045
Voice: 866-357-6230; Option 3
FAX: 956-728-2109
Directions: [Click here](#)

For the following products:

- Printers - Medical & Photo
- SnapLab Printers - UPCR20L
- PictureStation
- Passport (non-fleet)
- Visual Imaging Products (Cameras)
- Professional VPL Projectors
- Passport fleet accounts; C200/C300
- SnapLab Printers - UPCR10L
- Security Products
- FCB Block Cameras
- LCD Monitors

San Jose

Sony Service Center
Sony Electronics Inc.
2520 Zanker Road
San Jose, California 95131
Attn: Service Operations
Voice: 408-352-8282
FAX: 408-352-8283
Directions: [Click here](#)

For the following products:

- FRB (Field Replacement Boards)
- Switcher boards
- SDDS Theater Audio Products